

| | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | 2014 TOTAL | JUN 2013 | 2013 TOTAL |
|------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|-------------|---------------|
| JIFs RECEIVED | 56 | 53 | 77 | 66 | 73 | 92 | | | | | | | 417 | 78 | 789 |
| JIFs RESPONDED TO | 66 | 37 | 72 | 61 | 83 | 68 | | | | | | | 387 | 67 | 785 |
| Non-Jurisdictional | 45 | 29 | 44 | 39 | 56 | 50 | | | | | | | 263 | 47 | 550 |
| Jurisdictional | 12 | 5 | 16 | 15 | 18 | 10 | | | | | | | 76 | 17 | 151 |
| Variance | 1 | 1 | 6 | 4 | 2 | 4 | | | | | | | 18 | 2 | 24 |
| General Information | 6 | 1 | 2 | 2 | 1 | 3 | | | | | | | 15 | 1 | 45 |
| Potential Violation | 2 | 1 | 4 | 1 | 6 | 1 | | | | | | | 15 | 0 | 15 |
| AVERAGE RESPONSE TIME (in days) | 16 | 11 | 16 | 21 | 13 | 16 | | | | | | | 16 | 18 | 18 |

| | | | | | | | | | | | | | | | |
|------------------------|-----|-----|-----|-----|-----|-----|--|--|--|--|--|--|------|-----|------|
| TELEPHONE CALLS | 223 | 210 | 294 | 327 | 390 | 376 | | | | | | | 1820 | 408 | 3927 |
| WALK-INS | 6 | 8 | 19 | 12 | 14 | 18 | | | | | | | 77 | 16 | 157 |
| WRITE INS/SITE VISITS | 3 | 3 | 1 | 4 | 2 | 9 | | | | | | | 22 | 4 | 41 |
| OTHER AGENCIES | 14 | 16 | 24 | 25 | 25 | 35 | | | | | | | 139 | 27 | 322 |
| FOIL REQUESTS RECEIVED | 17 | 19 | 26 | 23 | 20 | 21 | | | | | | | 126 | 17 | 178 |

| | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | 2014 TOTAL | JUL 2013 | 2013 TOTAL |
|------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|-------------|---------------|
| JIFs RECEIVED | 56 | 53 | 77 | 66 | 73 | 92 | 82 | | | | | | 499 | 64 | 789 |
| JIFs RESPONDED TO | 66 | 37 | 72 | 61 | 83 | 68 | 86 | | | | | | 473 | 67 | 785 |
| Non-Jurisdictional | 45 | 29 | 44 | 39 | 56 | 50 | 68 | | | | | | 331 | 51 | 550 |
| Jurisdictional | 12 | 5 | 16 | 15 | 18 | 10 | 13 | | | | | | 89 | 12 | 151 |
| Variance | 1 | 1 | 6 | 4 | 2 | 4 | 3 | | | | | | 21 | 3 | 24 |
| General Information | 6 | 1 | 2 | 2 | 1 | 3 | 2 | | | | | | 17 | 1 | 45 |
| Potential Violation | 2 | 1 | 4 | 1 | 6 | 1 | 0 | | | | | | 15 | 0 | 15 |
| AVERAGE RESPONSE TIME (in days) | 16 | 11 | 16 | 21 | 13 | 16 | 16 | | | | | | 16 | 17 | 18 |

| | | | | | | | | | | | | | | | |
|------------------------|-----|-----|-----|-----|-----|-----|-----|--|--|--|--|--|------|-----|------|
| TELEPHONE CALLS | 223 | 210 | 294 | 327 | 390 | 376 | 391 | | | | | | 2211 | 383 | 3927 |
| WALK-INS | 6 | 8 | 19 | 12 | 14 | 18 | 27 | | | | | | 104 | 20 | 157 |
| WRITE INS/SITE VISITS | 3 | 3 | 1 | 4 | 2 | 9 | 3 | | | | | | 25 | 7 | 41 |
| OTHER AGENCIES | 14 | 16 | 24 | 25 | 25 | 35 | 31 | | | | | | 170 | 29 | 322 |
| FOIL REQUESTS RECEIVED | 17 | 19 | 26 | 23 | 20 | 21 | 13 | | | | | | 139 | 11 | 178 |